

Justyna Jones

Product & Service Design

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About

Creative thinker, problem solver, people person. My goal is to create great products that people love using and keep coming back to.

Skills

UX research, user testing
Sketching, wireframing, UI
Prototyping
Service design
Workshop facilitation

Tools



Interests

Architecture & interior design
Yoga (Certified yoga teacher RYT 200)

Experience


Travelex Senior Product Designer

Oct 2016 - Feb 2021 As a Senior Product Designer I have worked across a variety of digital projects such as pre-paid cards, international money transfers, multi-currency accounts, B2B enterprise apps. The scope of my work included: User research & user testing, UX (incl. user journeys, personas, wireframes & prototypes), UI, service design (ecosystem maps & service blueprints). I have also facilitated a number of workshops with stakeholders and consulted on UX with Samsung. During this time I worked closely with the product & engineering teams.

Squiz UX Consultant

May 2015 - Oct 2016 As a UX Consultant I was responsible for UX research and design incl. personas, user journeys and wireframes. I ran UX and strategy workshops. I also worked closely with UI designers and engineers and was involved in sales proposals.

Education

March - May 2015 UX Immersive, GENERAL ASSEMBLY 
2007 - 2010 BA in Intercultural Communication, UNIVERSITY OF VIENNA, Austria